HIS DIPC Network and Development Programme
Managing services and infrastructure – getting the basics right
6 December 2019, Royal College of Physicians, London, UK

09:30 – 10:00 Registration and refreshments

**Sterile services & decontamination**

10:00 – 10:25 Investigating and responding to a complaint
Sharon Fox, University Hospitals Birmingham NHS Foundation Trust

10:25 – 10:50 It’s all in the planning: how to close sterile services without anybody noticing
Alison Gee and Fiona Roche, Nottingham University Hospital Trust

**Domestic services**

10:50 – 11:20 In-house vs externally contracted services – how to ensure quality and when to reconfigure the service
Dr Stuart Windsor, University Hospitals Plymouth NHS Trust

11:20 – 11:35 Coffee and tea

**Water quality**

11:35 – 12:00 What does the DIPC want from the water safety committee?
Dr Michael Weinbren, Sherwood Forest NHS Foundation Trust

12:00 – 12:25 What happens when a trust fails to deliver safe water?
Tim Wafer, The Water Solutions Group

12:25 – 13:10 Lunch and networking

**Ventilation**

13:10 – 13:40 Procedures, ventilation and risk: what can you get away with?
Peter Hoffman, Public Health England

13:40 – 14:10 How important is ventilation in ward isolation?
Dr Karren Staniforth, Nottingham University Hospitals NHS Trust

**Building design and management**

14:10 – 14:35 The role of the DIPC in new build design – who makes the decisions?
Dr Elizabeth Darley, North Bristol NHS Trust

14:35 – 15:00 After you move in - facilities management and the DIPC
Dr Mark Garvey, University Hospitals Birmingham NHS Foundation Trust

15:00-15:20 Coffee and tea

15:20-16:00 Hot topic: Updated CJD guidance
Dr Katy Sinka, Public Health England

16:00-17:00 Social: refreshments and networking